

Personal data protection guidelines

ACE, a non-profit organisation

The organisation has established these personal data protection guidelines in order to work as an organisation to ensure the proper handling of personal data in accordance with the Act on the Protection of Personal Data ('Personal Data Protection Act').

1 Name of operator

ACE, a non-profit organisation

2 Compliance with relevant laws, regulations and guidelines

The organisation will handle personal data properly in compliance with the Personal Data Protection Act and other laws and regulations, as well as the Guidelines on the Protection of Personal Data and other guidelines.

3 Purpose of use

The organisation will use personal data within the scope of the purposes of use described in the 'Privacy Policy' and the 'GDPR Privacy Policy'.

4 Matters relating to security control measures

The organisation takes necessary and appropriate security control measures for the management of personal data, including the prevention of leakage, loss or damage. In addition, the organisation will carry out necessary and appropriate supervision of employees and contractors (including sub-contractors, etc.) who handle personal data. The Company will also provide necessary and appropriate supervision of employees and contractors (including sub-contractors, etc.) handling personal data.

5 Contact point for questions and complaints

For questions or complaints about the handling of personal data by the organisation, please contact

- ① Address 1005, Okachimachi Green Heights, 6-1-6 Ueno, Taito-ku, Tokyo
- ② Telephone number 03-3835-7555
- ③ **Enquiry form:** <https://acejapan.org/contact>
- ④ Reception hours Monday to Friday (except public holidays and New Year holidays)
10.00 am to 5.00 pm.